

How to Send a Traditional Impression Case



Request a welcome kit which includes boxes, labels, RXs, and any other information you may need to submit your case. If you need this urgently, our amazing customer care team can email this over to you to submit a case immediately.



Using the supplies sent to you, include all important information on the RX and make sure to fill it out entirely. Place the RX inside of a box with the impressions for the case. Secure the box with tape and place the label on the top.



Call the lab of preference to request a case pickup. This is complimentary to you! Please remember, UPS requires a 4 hour window for us to schedule the pickup!

How to Send a Digital IOS Case



While filling out your RX on your iTero, select your preferred Leixir lab from the drop down menu.



Make sure all important notes are added to your notes section. Include any promo code you have here!



Make sure that you scan all important features including the working area, opposing arch, and the bite!



Hit submit! Your preferred Leixir lab will immediately begin booking in and working on your case!